



RELAXI- CATION PROGRAM

(25th December to 31st December 2021)

GENERAL INSTRUCTION

- ✓ Guests must carry their ID proof in original at the time of arrival (Only Aadhar Card)
- ✓ Two therapy [1 Major (30 min) & 1 Minor (15 min)] will be provided in a day as per the scheduled appointment
- ✓ Check out time:- 10.00 AM
- ✓ Use your swimming costume, please maintain the hygiene.
- ✓ Use of stimulants like tea, coffee, tobacco, alcohol, pan, zarda and food items brought from outside is strictly prohibited
- ✓ During the stay, patients are not allowed to go out of the campus
- ✓ Strict discipline, cleanliness and decorum are to be maintained by the guests of the centre
- ✓ Kindly Do Not Bring valuable ornaments to the property. The management will not be responsible in case there is any loss of such valuables.
- ✓ Cooking inside room is strictly prohibited
- ✓ Plucking flowers, fruits, plants and etc is strictly prohibited. If found fine will be charged.
- ✓ All the dues and bills are to be settled before entry
- ✓ Laundry, pick and drop facilities and other facilities will be charged extra.
- ✓ The package tariff is inclusive of stay and diet. However, there will be a few premium therapies, which, if opted and prescribed, will be charged extra.
- ✓ Doctors Consultation will be chargeable (Rs 350/- per person)
- ✓ Management reserves the right to take final & binding decisions in case of any disputes
- ✓ It should be the endeavour of all to follow the rules and regulations, maintain decorum & preserve the sanctity of the place
- ✓ Misbehaving with doctors/therapist/staff by the guests is viewed as a serious breach of the centre disciplinary rules, and such situation will lead to an immediate discharge of the guest on the disciplinary grounds from the centre and any charges already paid will stand forfeited.
- ✓ Membership benefits will not apply during this period
- ✓ Covid test is compulsory (RAT) in campus

ADMISSION NON-ELIGIBILITY RULES

- ✓ Below 18 years and above 70 years of age are not eligible for treatment (Therapy)
- ✓ A person is suffering from the diseases other than mentioned under "Disease Treated."
- ✓ Pregnant women
- ✓ Persons with communicable diseases
- ✓ Persons with an unstable heart condition
- ✓ Disabled/immobile persons, without aides
- ✓ Patients addicted to evils such as drugs, smoking, alcohol, zarda, pan masala etc

CANCELLATION/POSTPONEMENT

- ✓ Centre requires seven clear working days notice from the guest in writing for the postponement or cancellation of a confirmed booking. In such a case, only the processing charge will be deducted Rs 1000.
- ✓ Frequent changes or cancellations in booking dates are not entertained.
- ✓ In the event of guests request for premature check out, the balance amount in the package will not be refunded.

Signature of Guest with Date